



MIYARU KENYA LIMITED
supplies and construction

Our Vision

To achieve and maintain the highest level of professionalism and efficiency to become an integral part of our client's businesses.

Our Mission

Our mission is to provide continuous high-value services to our clients through the alignment of our services to their needs.

Miyaru Kenya Limited Commitment

Miyaru Kenya Limited is committed to implementing strategies that enhance our operational efficiency, optimize resource utilization, and effectively deliver on our vision and mission to create positive change for the benefit of vulnerable populations. Our goal is to be increasingly recognized for the best professional and quality services in all the areas we operate in.

Quality Management Policy

Miyaru Kenya Limited's quality management policy outlines our commitment to quality. It serves as a foundation for our Quality Management System (QMS) and aligns with the company's strategic direction. At Miyaru Kenya Limited, we are committed to delivering exceptional quality in our services comprised of the following key principles: Customer Focus; Leadership; Engagement of People; Process Approach and Continuous Improvement.

Goal

The purpose of this policy is to ensure our services meet or exceed customer expectations, comply with regulatory requirements, and continuously improve processes.

Scope

The scope of Miyaru Kenya Limited's Quality Management Policy outlines the boundaries and applicability of the Quality Management System (QMS). It defines the areas, processes, and operations covered by the QMS, ensuring that all relevant aspects of the company's activities are included and are based on the following practices: The QMS covers all operational areas, including packaging, distribution, construction works, consultancies, transport and logistics; It ensures compliance with relevant standards, such as ISO 9001:2015, and regulatory requirements; It includes the objectives of the QMS, such as improving customer satisfaction, reducing defects, and enhancing process efficiency; It identifies the key stakeholders, including customers, suppliers, and employees, and outlines how their needs and expectations are addressed; The scope details the processes and activities that are part of the QMS, ensuring they are consistently monitored and improved.